

STATE OF SOUTH CAROLINA

(Caption of Case)

255941
BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

DOCKET

NUMBER: 2015 - 12 - A

(Please type or print)

Submitted by:

Address:

Matrix Telecom, Inc. d/b/a Matrix Business
Technologies d/b/a Trinsic Communications
d/b/a Vartec Telecom d/b/a Excel
Telecommunications

433 E. Las Colinas Blvd, Suite 500
Irving, TX 75039

SC Bar Number:

Telephone:

972-910-1720

Fax:

251-650-1760

Other:

Email:

avalencia@impacttelecom.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

INDUSTRY (Check one)

- ☐ Electric
- ☐ Electric/Gas
- ☐ Electric/Telecommunications
- ☐ Electric/Water
- ☐ Electric/Water/Telecom.
- ☐ Electric/Water/Sewer
- ☐ Gas
- ☐ Railroad
- ☐ Sewer
- ☒ Telecommunications
- ☐ Transportation
- ☐ Water
- ☐ Water/Sewer
- ☐ Administrative Matter
- ☐ Other:

NATURE OF ACTION (Check all that Apply)

- | | | |
|--|--|--|
| <input type="checkbox"/> Affidavit | <input type="checkbox"/> Letter | <input type="checkbox"/> Request |
| <input type="checkbox"/> Agreement | <input type="checkbox"/> Memorandum | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer | <input type="checkbox"/> Motion | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review | <input type="checkbox"/> Objection | <input type="checkbox"/> Resale Agreement |
| <input type="checkbox"/> Application | <input type="checkbox"/> Petition | <input type="checkbox"/> Resale Amendment |
| <input type="checkbox"/> Brief | <input type="checkbox"/> Petition for Reconsideration | <input type="checkbox"/> Reservation Letter |
| <input type="checkbox"/> Certificate | <input type="checkbox"/> Petition for Rulemaking | <input type="checkbox"/> Response |
| <input type="checkbox"/> Comments | <input type="checkbox"/> Petition for Rule to Show Cause | <input type="checkbox"/> Response to Discovery |
| <input type="checkbox"/> Complaint | <input type="checkbox"/> Petition to Intervene | <input type="checkbox"/> Return to Petition |
| <input type="checkbox"/> Consent Order | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation |
| <input type="checkbox"/> Discovery | <input type="checkbox"/> Prefiled Testimony | <input type="checkbox"/> Subpoena |
| <input type="checkbox"/> Exhibit | <input type="checkbox"/> Promotion | <input type="checkbox"/> Tariff |
| <input type="checkbox"/> Expedited Consideration | <input type="checkbox"/> Proposed Order | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest | |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit | |
| <input type="checkbox"/> Late-Filed Exhibit | <input checked="" type="checkbox"/> Report | |



2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

RECEIVED
MARCH 27 2015
U.S. MAIL
NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

March 27, 2015
Via Overnight Delivery

Clerk's Office
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a Vartec Telecom d/b/a Excel Telecommunications
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a Vartec Telecom d/b/a Excel Telecommunications. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Kimberly Geuder", is written over a horizontal line.

Kimberly Geuder
Compliance Reporting Specialist

file: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a Vartec Telecom d/b/a Excel Telecommunications - Reporting - South Carolina

KG/jg

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Matrix Telecom, Inc.

Company Name

Matrix Business Technologies d/b/a Trinsic Communications d/b/a

Vartec Telecom d/b/a Excel Telecommunications

Db/a/fka

433 E. Las Colinas Blvd, Suite 500

Mailing Address

Irving, TX 75039

City, State, Zip Code

433 E. Las Colinas Blvd, Suite 500

Business Location

Irving, TX 75039

City, State, Zip Code

FEIN/SSN

972-910-1900

Telephone #

Dallas

County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Alex Valencia

A. General Manager (Include Address if different than above)

972-910-1720

/ 866-418-9750

/avalencia@impacttelecom.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Leslie Ellis

B. Customer Relations/Complaints Representative (Include Address if different than above)

972-910-1496

/ 866-418-9750

/lellis@impacttelecom.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Leslie Ellis

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)

972-910-1496

/ 866-418-9750

/lellis@impacttelecom.com

Telephone Number

/ Facsimile Number

/ E-mail Address

888-411-0111

C2. Customer Contact (Toll Free Number)

Karen Lofland

D. Engineering Operations (Include address if different than above)

972-910-1377

/972-910-0952

/klofland@impacttelecom.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Karen Lofland

E. Test and Repair (Include address if different than above)

972-910-1377

/972-910-0952

/klofland@impacttelecom.com

Telephone Number

/ Facsimile Number

/ E-mail Address

Karen Lofland

F. Emergencies (During Non-Office Hours)

24x7: 800-308-4653

/ 972-910-0952

/ klofland@impacttelecom.com

Telephone Number

/ Facsimile Number

/ E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

	Alex Valencia	Senior Director, Government Affairs and Compliance
G.	Regulatory Officer (Name & Title)	
	433 E. Las Colinas Blvd, Suite 500, Irving, TX 75039	
	(Mailing Address)	
	972-910-1720	/ 866-418-9750 / avalencia@impacttelecom.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Kimberly Geuder	Compliance Reporting Specialist
H.	Annual Report Mailings (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	407-740-0613 kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Kimberly Geuder	
I.	Dual Party Mailings (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Kimberly Geuder	Compliance Reporting Specialist
J.	Interim LEC Fund Mailings (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Kimberly Geuder	Compliance Reporting Specialist
K.	Universal Service Fund Mailings (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Kimberly Geuder	Compliance Reporting Specialist
L.	Gross Receipts Mailings (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
	Kimberly Geuder	Compliance Reporting Specialist
M.	Lifeline Mailings (Name & Title)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address

This form was completed by

TECHNOLOGIES MANAGEMENT, INC.
AS ATTORNEY-IN-FACT
BY THOMAS M. FORTE

Signature

Date

Title

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

And

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201